



Indian River County Emergency Operations Center
April 13, 2020 Phone: **772-226-3900**
www.irces.com



Incident Name COVID-19	Date April 13, 2020	Time: 3:00 p.m.
EOC Activation Level	Local State of Emergency	
Indian River County: Level 2 (Partial) as of March 21	March 17, 2020 8:00 a.m. * Extension #1: March 24, 2020 * Extension #3: April 7, 2020 * Extension #2: March 31, 2020	
State: Level 1 (FULL) as of March 13		

COVID-19 BASICS

The World Health Organization on March 11, 2020, declared the rapidly spreading coronavirus outbreak a **pandemic**. Further, they acknowledged that the virus will likely spread to all countries on the globe.

What is coronavirus disease 2019 (COVID-19)? Coronavirus disease 2019 (COVID-19) is a respiratory illness that can spread from person to person. The virus that causes COVID-19 is a novel coronavirus that was first identified during an investigation into an outbreak in Wuhan, China.

How does COVID-19 spread? The virus that causes COVID-19 probably emerged from an animal source, but is now spreading from person to person. The virus is thought to spread mainly between people who are in close contact with one another (within about 6 feet) through respiratory droplets produced when an infected person coughs or sneezes.

What are the symptoms of COVID-19? Patients with COVID-19 have had mild to severe respiratory illness with symptoms of fever, cough, and shortness of breath

How can you protect yourself? People can help protect themselves from respiratory illness with everyday preventive actions. Avoid close contact with people who are sick, avoid touching your eyes, nose, and mouth with unwashed hands, wash your hands often with soap and water for at least 20 seconds, and use an alcohol-based hand sanitizer that contains at least 60% alcohol if soap and water are not available.



Protect others from getting sick

When coughing and sneezing **cover mouth and nose** with flexed elbow or tissue 

 **Throw tissue into closed bin** immediately after use

Clean hands with alcohol-based hand rub or soap and water after coughing or sneezing and when caring for the sick 

 World Health Organization

CURRENT STATUS: INDIAN RIVER COUNTY (April 13, 2020)

Confirmed Cases	Male	Female	Deaths	Hospitalized	Average Age
75	59%	41%	1	20	8 to 94

INDIAN RIVER COUNTY CASES BY ZIP CODE

ZIP CODE	Number of Cases	ZIP CODE	Number of Cases
32948	<5	32963	5-9
32958	5-9	32966	5-9
32960	32	32967	5-9
32961	0	32968	<5
32962	5-9	32969	0

Notices:

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CURRENT STATUS: FLORIDA (April 13, 2020)

Confirmed Cases	Counties with Cases	Deaths	Hospitalized
20,601	67	470	2,694

Notices:

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CURRENT STATUS: UNITED STATES (April 13, 2020)

Confirmed Cases	Deaths
560,891	22,861

Notices:

- Another 6.6 million Americans filed jobless claims last week, bringing the total to 16 million since the coronavirus hit.
- The White House recommended Americans avoid grocery stores and pharmacies over the next two weeks.
- Dr. Anthony Fauci says he's optimistic that schools will be able to reopen by the fall. But because the virus won't disappear entirely, he says: "it's going to be different."
- U.S. Surgeon General Jerome Adams warned that this will be the hardest and saddest week of most American's lives.
- Hospitals are facing "severe" and widespread shortages of personal protective equipment, ventilators, testing supplies and staff.
- The next two weeks will be crucial in the fight to stop the spread of the virus.
- Dr. Anthony Fauci, director of the National Institute of Allergy and Infectious Diseases, said the virus probably will not be wiped out entirely this year, and unless the world gets it under control, it will assume a seasonal nature.
- Several states are reporting cyber disruptions, including in school systems. An increasing trend is anticipated due in part to an increase in teleworking.
- Most U.S. states are now reporting some community spread of COVID-19 and 26 states report that cases are "widespread."
- Dr. Deborah Birx, the White House coordinator for the virus response team, predicted that even if all of the social distancing guidelines are followed "perfectly," the death toll in the nation could reach 100,000 to 240,000.
- President Trump extended social distancing guidelines and voluntary shutdown until April 30.
- The U.S. has become the epicenter of the global pandemic overtaking China and Italy.
- The U.S. Small Business Administration (SBA) is offering designated states and territories low-interest federal disaster loans (up to \$2 million) for working capital to small businesses suffering substantial economic injury as a result of COVID-19. Upon a request received from a state's or territory's Governor, SBA will issue an Economic Injury Disaster Loan declaration.

CURRENT STATUS: WORLD (April 13, 2020)**Confirmed Cases**

1,883,119

Deaths

117,569

Notices:**EXECUTIVE ORDERS AND OTHER LEGAL DOCUMENTS**

[Department of Revenue Order of Emergency Waiver#20-52-DOR-002](#) – Sales and Use Tax and Related Taxes.

[Department of Revenue Order of Emergency Waiver #20-52-DOR-001](#) – Property tax extension from March 31, 2020 to April 15, 2020.

[President Donald Trump](#) – Approved Florida Disaster Declaration for Crisis Counseling for affected individuals in all areas in the State of Florida.

[President Donald Trump Proclamation on Declaring a National Emergency Concerning COVID-19](#)

[Supreme Court of Florida Administrative Order No. AOSC20-17](#) – Extends no jury activities and no non-essential court hearings until April 17, 2020.

[Executive Order 20-103](#) – Extends Executive Order 20-87 related to vacation rentals.

[Executive Order 20-95](#) – Governor DeSantis signed order suspending assessment and collection of taxation imposed for all notes related to the CARES Act.

[Executive Order 20-94](#) – Governor DeSantis signed order providing Mortgage Foreclosure and Eviction Relief.

[Executive Order 20-93](#) – Governor DeSantis signed order for a Reemployment Assistance Program.

[Executive Order 20-91](#) – Governor DeSantis signed order regarding Safer at Home and Essential Services

- [FAQs for Executive Order 20-91](#) Essential services and activities during COVID-19
- [Essential Services List](#) Related to Governor DeSantis Executive Order 20-91

[Executive Order 20-89](#) – Governor DeSantis signed order restricting public access for Miami-Dade County, Broward County, Palm Beach County, and Monroe County.

[Executive Order 20-88](#) – Governor DeSantis signed order to re-employ essential personnel.

[Executive Order 20-87](#) – Governor DeSantis signed order to suspend vacation rental operations in Florida. Extended – See EO 20-103 above.

[Executive Order 20-86](#) - Governor DeSantis signed order persons entering Florida from an area of substantial community spread to isolate or quarantine for a period of 14 days from the time of entering the state of Florida by roadways.

[Executive Order 2020-83](#) – Governor DeSantis signed order regarding protective measures for vulnerable populations, gatherings of private citizens, and density of the workforce. [Florida Department of Health Public Health Advisory](#) - Florida Surgeon General and State Health Officer, Scott A. Rivkees, M.D., issued a public health advisory to protect the public health and safety by issuing Protective Measures for Vulnerable Populations, Gatherings of Private Citizens and Density of the Workforce.

[Executive Order 2020-82](#) – Governor DeSantis signed order regarding isolation of individuals traveling to Florida.

[Executive Order 2020-80](#) – Governor DeSantis signed order mandating airport screening and isolation.

[Executive Order 2020-72](#) - Governor DeSantis signed order prohibiting all hospitals, ambulatory surgical centers, office surgery centers, dental, orthodontic and endodontic offices and other health care practitioners' office in the State of Florida from providing any medically unnecessary, non-urgent or non-emergency procedure or surgery.

[Executive Order 2020-71](#) – Governor DeSantis signed order suspending alcohol sales for consumption on premises, suspends all food and restaurants in Florida to close on-premises food consumption for customers, closes gyms and fitness centers.

[Executive Order 2020-70](#) - Governor DeSantis signed order requiring restaurants in Palm Beach and Broward counties that seat more than ten people to discontinue offering eat-in service.

[Executive Order 2020-69](#) - Governor DeSantis signed order suspends statutes requiring an in person quorum for government meetings and allows local governments to utilize communications media technology.

[Executive Order 2020-68](#) - Governor DeSantis signed order suspending liquor licenses for bars, limiting groups gathering on beaches, limiting restaurant occupancy and requiring restaurants to screen employees for COVID-19.

[Executive Order 2020-52](#) - Governor Ron DeSantis signed order declaring a State of Emergency.

[Executive Order 2020-51](#) - Governor DeSantis signed order establishing Coronavirus Response Protocol and directed the State Surgeon General to issue a Public Health Emergency.

[FL Department of Business and Professional Regulation DBPR EO No. 2020-03](#) – Executive Order related to applications for permits, licenses, rates, and other approvals.

[FL Department of Business and Professional Regulation DBPR EO No. 2020-02](#) – Executive Order related to extended shelf life for PPE.

[FL Department of Business and Professional Regulation DBPR EO No. 2020-01](#) – Executive Order Extending license, permit, registration, or certificate renewal deadlines.

[FL Department of Economic Opportunity Emergency Order 20-011](#) – Suspends the work search requirement.

[FL Division of Emergency Management 20-006](#) – Visitation Limits at Residential, Skilled Nursing and Long-term Care Facilities.

[FL Division of Emergency Management 20-005](#) – Emergency Order Suspending Florida Statutes limiting who can visit facilities in Broward County.

[FL Division of Emergency Management 20-004](#) – Emergency Order Suspending Florida Statutes for the purpose of allowing school districts to adjust school calendars as needed.

[FL Division of Emergency Management 20-003](#) – Emergency Order Designating Deputy Director Kevin Guthrie as a Deputy State Coordinating Officer.

[FL Division of Emergency Management 20-002](#) – Emergency Order Suspending Florida Statutes for the purpose of prohibiting certain individuals from visiting facilities.

[FL Division of Emergency Management 20-001](#) – Emergency Order Suspending Florida Statutes that prevent or hinder necessary action by the Division in coping with COVID-19 emergency.

[FL Department of Health DOH No. 20-003](#) – Suspension of Statutes, Rules and Orders, Made Necessary by COVID-19

[FL Department of Health DOH No. 20-002](#) – Suspension of Statutes, Rules and Orders, Made Necessary by COVID-19

[FL Department of Health DOH No. 20-001](#) – Suspension of Statutes, Rules and Orders, Made Necessary by COVID-19

[Governor DeSantis Activates Emergency Bridge Loan Program for Small Businesses Impacted by COVID-19.](#)

[Florida's anti-price-gouging law](#) – Triggered by Governor DeSantis' emergency declaration March 9.

EMERGENCY MANAGEMENT BATTLE RHYTHM

Host	Method	Frequency	Time
Hospitals/AHCA (Statewide)	Conference Call	Daily	10:00 a.m.
Municipal Government	Conference Call	Monday-Friday	4:00 p.m.
		Saturday-Sunday	10:00 a.m.
FDEM (Statewide)	Conference Call	Daily	11:15 a.m.
Designated ESFs (4, 5, 8, 11, 14, 16)	Conference Call	Daily	12:00 p.m. and 5:30 p.m.
County Department Heads	Conference Call	Daily	1:00 p.m.
Leadership	Conference Call	Daily	2:00 p.m.
DOH IR Health Director	Phone Call	Daily	As needed
FDEM – Region 5 counties	Conference Call	Wednesdays	4:00 p.m.
DOH, Fire-Rescue, Hospitals	Conference Call	Weekly - Mondays	1:00 p.m.
IRCEM	Press Briefing	Fridays	3:00 p.m.

PUBLIC INFORMATION HOT LINES

- Florida Blue is providing a 24-hour, bilingual emotional support helpline to assist Floridians with any stress that they may be feeling during the COVID-19 pandemic. Hotline number: 833-848-1762.
- Spiritual Care Hotline offered by Florida Baptist Convention relief agency offers prayer and comfort 888-829-5004 (daily 8am-8pm)
- Florida Department of Health COVID-19 Call Center: Open 24/7 (866) 779-6121
- Indian River County Emergency Information Center: Open 8:00 a.m. – 5:00 p.m. daily (772) 226-4000

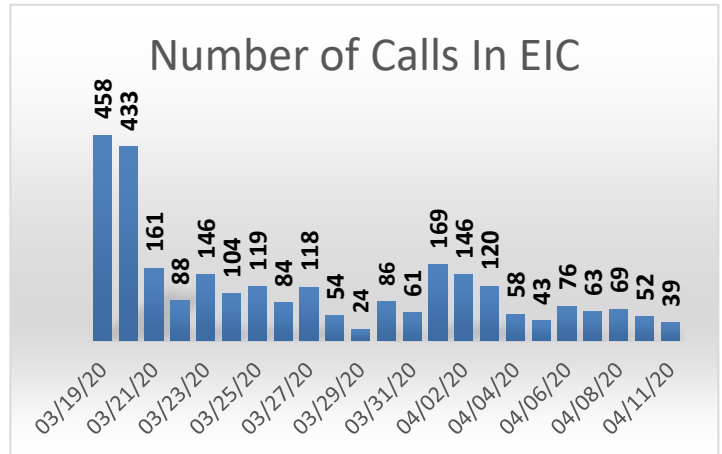
- Have Symptoms? Call Cleveland Clinic Indian River Hospital Nurse Triage Line from 9:00 a.m. – 5:00 p.m. daily. Call 772-226-4846. After a questionnaire and if the individual meets the criteria, they will be given an appointment to go through their drive-thru testing center.
- Department of Health Indian River Call Center: M-F 8:00 a.m. – 5:00 p.m. (772) 794-7411
- School District of IRC at-home Learning Helpline 8:am-7pm M-F (772) 564-6085
- School District of IRC Student Services Helpline (student mental health/wellbeing)8:00 a.m. – 7:00 p.m. M-F (772) 564-6199
- Florida's Price Gouging Hotline (866) 966-7726 or www.myfloridalegal.com

ESF #5 (Information & Planning)

- Tennis courts at Charles Park and Riverside Park are closed until further notice.
- All county-operated playgrounds, along with those operated by the cities of Vero Beach, Sebastian, and Fellsmere, will be closed effective 8:00 a.m. Monday, April 6 until further notice.
- All parks and conservation areas will remain open, as well as restroom facilities located at those park and conservation areas.
- The CDC launched a weekly summary that includes information related to COVID-19 outpatient visits, emergency department visits, hospitalizations and deaths, as well as laboratory data. The summary can be found by clicking on this link: <https://www.cdc.gov/coronavirus/2019-ncov/covid-data/pdf/covidview.pdf>
- **Transportation (GoLine)**
 - Route 15 (IG Center to IRSC Ft. Pierce): suspended until further notice.
 - Route 11 (Vero Beach to Sebastian via U.S. #1): suspended until further notice.
 - New ridership rule effective April 9: 10 riders per bus.
 - All Saturday GoLine services temporarily suspended effective April 11.
 - Community Coach: Regular schedule 6 days a week.
- Tentative High School graduation ceremonies:
 - Sebastian River High School – June 13 or July 11, 2020
 - Vero Beach High School – June 12 or July 10
- Closures for all public schools in Florida have been extended until May 1.
- Initial model runs for the continuance of COVID-19 are pushing the peak to go beyond April and late May.
- Piper Aircraft is making more than 1,000 face shields daily to help support the medical staff at Cleveland Clinic Indian River Hospital. They also donated more than 1,300 N-95 masks to the hospital.
- The annual statewide hurricane exercise has been cancelled for this year.
- Indian River County's temporary community staging area located in the warehouse behind the EOC is ready and awaiting shipments from the Florida Division of Emergency Management. IR Fire-Rescue is serving as our Logistics Section.
- The Florida Division of Emergency Management is coordinating with suppliers and confirms that there are no supply chain issues. Suppliers are trying to move product as fast as they can. In fact, many retail outlets have increased their staff to assist with stocking shelves.
- DEP has closed all Florida State Parks to the public effective Monday, March 23 until further notice.
- Due to school closings, the FBI reports that children will potentially have an increased online presence and/or be in a position that puts them at an inadvertent risk. Due to this newly development environment, the FBI is seeking to warn parents, educators, caregivers, and children about the dangers of online sexual exploitation and signs of child abuse.
- The United Way has established the COVID-19 **Community Response Fund**, a dedicated resource for working families affected by this crisis. UWIRC leaders recognize the potential for economic impact, particularly affecting hospitality and service industry workers, is high. The organizations that serve populations in need every day will find themselves under-resourced and facing growing demand. Additionally, the community will be encouraged to work together to find new and innovative ways to provide essential services. United Way and their partners are working to identify those critical needs and resource gaps to best determine an appropriate response. This fund will support local organizations and the individuals and families they serve who are affected by this crisis. The Indian River

County COVID-19 Community Response Fund has been launched with a board designation from our Disaster Response fund. United Way will seek donations from other organizations and individuals in the weeks ahead. Funding will be distributed to organizations across the county best positioned to meet the emerging needs resulting from this crisis.

- Effective March 22 at normal closing time all City of Vero Beach and Indian River County beach access points will be closed to the public until further notice.
- The Florida Division of Emergency Management Emergency Operations Center activated to a Level 1 (Full) activation on March 14, 2020.
- The Indian River County Emergency Information Center (EIC) was activated on Thursday, March 19, 2020. The Emergency Information Center to serve as a source to the public for rum or control. The schedule is currently 8:00 a.m. until 5:00 p.m. 7-days a week, until further notice. The Call-Center script was updated on March 20. The EIC number is (772) 226-4000.
- Emergency Information Center Calls to Date: **2,771**
- The Indian River County Emergency Operations Center was activated to a Level 2 "virtual" activation on Saturday, March 21, 2020. ESFs #4 (Firefighting), #8 (Public Health), #11 (Food & Water), #14 (Public Information Officer), and #16 (Law Enforcement) were activated. A daily call-in scheduled has been established as 12:00 p.m. and 5:30 p.m.
- Indian River County EM is supporting resource requests from law enforcement, assisted living facilities and nursing homes and submitting them to the Florida Division of Emergency Management.



Current Resource Request Status for Healthcare and Public Safety (as of 4/13/20)

Assigned	0
Tasked	42
In-Progress/Monitoring	0
Enroute	0
Staged	1
Back Ordered	0
Partially filled	43
Completed	67

Resources Distributed to Healthcare and Public Safety (as of 4/13/20)

Gowns	1,265
Goggles	330
N-95 Masks	3,712
Masks (Other)	19,170
Face Shields	1,087
Hand Sanitizer	120
Gloves	23,150
Disinfectant wipes	0
Cat-B specimen cans	0
Thermo-safe insulated shipping container	0
PPE kits	0
Thermometers	0
Protective coveralls	24

Ventilators	0
Respirators	0
Alcohol wipes	0
Shoe covers	2,331
Bouffants	2,300
Collection kits	150
Hospital beds	0
TOTAL NUMBER OF ITEMS DISTRIBUTED TO DATE	53,639

CDC KEY POINTS (April 8, 2020)
(Published by CDC on Mondays, Wednesdays and Fridays)

- The United States is in the acceleration phase of the COVID-19 pandemic.
- There are nationwide efforts to slow the spread and blunt the impact of this disease on the United States.
- All segments of U.S. society have a role to play at this time:
 - People across the country are asked to stay home as much as possible and otherwise practice social distancing.
 - CDC recommends that everyone use a cloth face covering in community settings to help reduce the spread of COVID-19.
 - Children under the age of 2 should not use a cloth face covering.
 - People who are sick are asked to follow CDC guidance on recovering at home and follow the new guidance for when it's OK to interact with other people again.
- Today, the U.S. government announced new guidance to help the most critical workers serving on the front lines to quickly return to work after potential exposure to someone with COVID-19, provided those workers are symptom-free.
 - As the nation works together to help slow the spread of COVID-19, certain workers are essential to protecting the health and safety of Americans every day by keeping the lights on and the water running.
 - These employees should be screened before entering work, monitor themselves for COVID-19 symptoms, wear a face cloth covering, and continue to practice social distancing.
- On April 8, CDC published a report that included the age, gender, and racial breakdown of people hospitalized with COVID-19 in facilities serving about 10% of the U.S. population.
- The report found that older adults had elevated rates of COVID-19-associated hospitalization that these rates increased with age and that most hospitalized cases were in people with one or more underlying medical conditions.

HOSPITAL STATUS (April 13, 2020)

Cleveland Clinic Indian River Hospital		Sebastian River Medical Center	
ICU bed capacity	16/24 (8 beds available)	ICU bed capacity	6/16 (10 available)
Ventilator capacity	10/22 (12 available)	Ventilator capacity	1/14 (13 available)
Bed capacity	137/245 (108 available)	Bed capacity	57/112 (55 available)

ESF #11 (Food & Water) and ESF #15 (Volunteers & Donations)

- **The Salvation Army has an urgent need for boxes to package food products.** If anyone knows where boxes can be found, please contact Elaine at the Salvation Army. Home Depot has donated 100 boxes and she has contacted Publix, Winn Dixie, Lowes and others.
- The Salvation Army is picked up 16 pallets of food box items last Wednesday from Midwest Food Bank of Florida in Ft. Myers and everything was distributed by Thursday afternoon. More food will be picked up this week.
- The Salvation Army food pantry is open Tuesdays, Wednesday, and Thursdays from 9:00 a.m. – 12:00 p.m. and 1:00 p.m. – 3:00 p.m.
- Their focus is on food pantry and MREs to feed those in need.
- The Salvation Army Thrift Store is closed because it is considered a non-essential business. They are distributing some of their puzzles and games to help with people following the Stay At Home order.
- Examining different ways to provide meals to vulnerable areas.
- Meeting to decide on best way to distribute food. Options are either boxed food goods or hot meals.
- They have received 13 pallets of MREs and three pallets of hygiene kits from their district headquarters. They are finalizing details to use Senior Resource Association vehicles and drivers to assist with meal delivery.
- The Salvation Army food pantry remains open to serve those in need.
- Salvation Army has seen a nearly double the daily average increase intake.
- Donations are steadily coming in and building up their food pantry.
- They are working with the United Way Indian River COVID-19 Community Response Fund to provide assistance to those in need.

Salvation Army Food Distribution

March (North and South County)	Meals and food pantry (pickup)	1,350
	Meals Delivered	608
	TOTAL FOR MARCH	1,958
April (To Date)	MRE's, food pantry, and meals (pickup)	2,063
	Meals Delivered	182
	TOTAL FOR APRIL (TO DATE)	2,245

Indian River County Community Emergency Response Team (CERT) Volunteers

Date	Task	Volunteers	Hours Worked	Mileage	Deliveries	Meals Delivered
Apr. 6	<i>Delivered meals for The Source</i>	7	10.0	123.0	27	137
Apr. 7	<i>Delivered meals for The Source</i>	9	18.0	193.6	46	203
Apr. 8	<i>Delivered meals for The Source</i>	8	14.0	149.0	34	214
Apr. 9	<i>Delivered meals for The Source</i>	8	15.5	173.5	34	203
Apr. 9	<i>Delivered meals for The Source</i>	8	15.5	173.5	34	203
Apr. 10	<i>Delivered meals for The Source</i>	8	15.0	197.0	46	275
Apr. 11	<i>Delivered meals for The Source</i>	9	17.5	202.0	41	341
TOTAL TO DATE						1,373

Funding Available through the United Way COVID-19 Community Response Fund

Assistance Offered	Agency	Contact
<i>Rent Assistance</i>	TC Homeless Services Council	(772) 567-7790 or www.tchelpspot.org
<i>Utilities Assistance</i>	Economic Opportunities Council	(772) 562-4177 or www.eocofirc.net
<i>Food Assistance</i>	United Against Poverty	(772) 564-9365 or www.upirc.org
	TC Food Bank	(772) 489-3034 or www.stophunger.org
	Food Pantry of IRC	(772) 770-2068 or www.foodpantryirc.org

Pick-up Food Assistance	The Source	(772) 564-0202 or www.iamthesource.org
	Salvation Army	(772) 978-0265 or www.Salvationarmyflorida.org/verobeach
Diapers and Formula	Buggy Bunch	(772) 226-0467 or www.thebuggybunch.com
	CareNet Pregnancy Center	(772) 569-7939 or www.carenetirc.org

**Calls to United Way for Assistance
(March 30 – April 7)**

Type of Assistance	Number of Calls
Rental/Mortgage	57
Utility	32
Tax/Stimulus	37
COVID-19 Assistance (General)	15
Re-employment	13
TOTAL	154

ESF #14 (Public Information Officer)

- Indian River County Emergency Management (Chief Stone) will start providing weekly press briefings in the Indian River County EOC media room on Fridays at 3:00 p.m. This will start on March 27.
- A media report will be prepared by IRCEM and distributed to the press on Mondays, Wednesday, and Fridays, beginning Monday, March 30
- The Florida Department of Health issues updates through their Joint Information Center twice daily (11:00 a.m. and 6:00 p.m.). Contact (850) 815-4940 or email ESF14@em.myflorida.com.
- For local media inquiries, call Stacy Brock at (772) 794-7479 or email stacy.brock@flhealth.gov.

ESF #18 (Business & Industry)

- FP&L is suspending electrical disconnections, providing payment extensions and waiving certain late payment fees for customers in a hardship situation. FP&L is also issuing a one-time decrease of nearly 25% for the typical residential customer bill beginning May 1.
- AT&T is suspending termination of service for nonpayment until further notice.
- The Better Business Bureau has issued a scam alert regarding the proposed federal stimulus checks. The BBB has received reports of people contacted through text message, social media posts and messages, and phone calls. More information on these scams and how to avoid them can be found at www.bbb.org.
- Many retailers have announced special hours for senior citizens, those with disabilities, and compromised immune systems (Walmart, Sam's Club, Publix and Target. See their websites for specific hours.
- The Paycheck Protection Program prioritizes millions of Americans employed by small businesses by authorizing up to \$349 billion toward job retention and certain other expenses. Applicants can go to www.treasure.gov for information and an application.
- In addition to the Paycheck Protection Program, the Small Business Administration has numerous funding options related to the COVID-19 outbreak. Visit www.sba.gov.
- Economic Injury Disaster Loan Emergency Advance. This loan advance will provide up to \$10,000 of economic relief to businesses that are currently experiencing temporary difficulties.
- SBA Express Bridge Loans enable small businesses who currently have a business relationship with an SBA Express Lender to access up to \$25,000 quickly.
- SBA Debt Relief is providing a financial reprieve to small businesses during the COVID-19 pandemic.

Retail Hours (Indian River County)		
Retailer	Regular Hours	Senior Citizen Hours
Target	Monday-Sunday 8:00 a.m. – 9:00 p.m.	Tuesday & Wednesday 8:00 a.m. – 9:00 a.m.
Walmart (Vero & Sebastian)	Monday-Sunday 7:00 a.m. – 8:30 a.m.	Tuesday 6:00 a.m. – 7:00 a.m.
Sam's Club	Monday – Saturday 9:00 a.m. – 8:00 p.m. Sunday 10:00 a.m. – 6:00 p.m.	Tuesday & Thursday 7:00 a.m. – 9:00 a.m. First Responders M, W & F 8:00 a.m.-9:00 a.m.
Publix (Vero & Sebastian)	Monday – Saturday 8:00 a.m. – 8:00 p.m.	Tuesday & Wednesday 7:00 a.m. – 8:00 a.m.
Winn-Dixie (Vero Beach)	Monday – Sunday 8:00 a.m. – 8:00 p.m.	Monday - Friday 8:00 a.m. – 9:00 a.m.
Winn-Dixie (Sebastian)	Monday – Saturday 9:00 a.m. – 8:00 p.m. Sunday 10:00 a.m. – 8:00 p.m.	Monday - Friday 8:00 a.m. – 9:00 a.m.
Home Depot (Vero Beach)	Monday – Saturday 6:00 a.m. – 6:00 p.m. Sunday 7:00 a.m. – 6:00 p.m.	N/A
Home Depot (Sebastian)	Monday – Saturday 6:00 a.m. – 6:00 p.m. Sunday 8:00 a.m. – 6:00 p.m.	N/A
Lowe's	Monday – Saturday 6:00 a.m. – 7:00 p.m. Sunday 7:00 a.m. – 7:00 p.m.	N/A

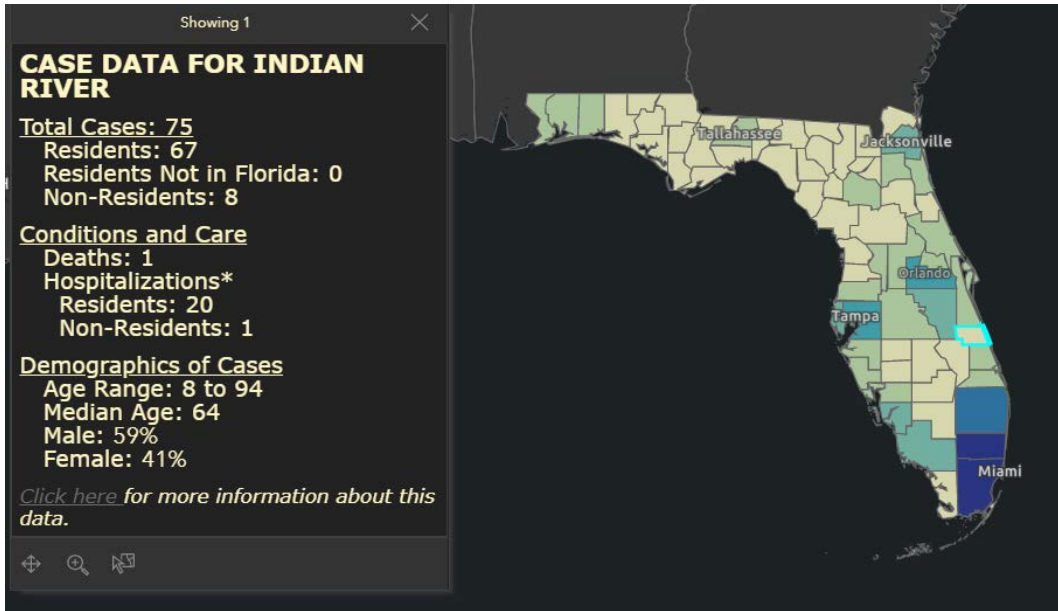
RECOMMENDED RESOURCE LINKS AND CONTACTS
<ol style="list-style-type: none"> 1. Customers experiencing a hardship as a result of COVID-19, FPL has resources available at www.FPL.com/Help. 2. FAQs for Executive Order 20-91 Essential services and activities during COVID-19 3. Essential Services List Related to Governor DeSantis Executive Order 20-91 4. Use of cloth face coverings to help slow the spread of COVID-19 5. CDC Resources in languages other than English 6. CDC Frequently Asked Questions 7. FAQs for Executive Order 20-91 Essential services and activities during COVID-19 8. Essential Services List Related to Governor DeSantis Executive Order 20-91 9. CDC Coronavirus self-checker 10. Department of Health Indian River County 11. Florida Department of Health 12. Locations with confirmed COVID-19 cases 13. Centers for Disease Control Coronavirus Disease 2019 14. CDC information for travel 15. World Health Organization 16. The Florida Department of Health Coronavirus Hotline call center: 866-779-6121. The call center is open 24 hours a day/7 days a week. Inquiries may also be send by e-mail COVID-19@flhealth.gov. 17. U.S. Department of State Travel Advisories 18. FDOH COVID-19 Data and Surveillance Dashboard – Common Operating Picture 19. Business Damage Assessment Survey - to assess the impact of COVID-19 on Florida's local business operations.

PROTECTIVE ACTIONS

- U.S. health officials warn of another coronavirus “peak” if Americans don’t continue social distancing. To save lives, social distancing must continue.
- Florida Governor DeSantis, by Executive Order 20-83, and the Florida Surgeon General, is urging all persons over 65 years of age to stay home and to take other actions as necessary to limit their risk of exposure to COVID-19.
- The CDC recommends people who think they may have been exposed to COVID-19 and have symptoms of fever, cough or difficulty breathing should call their health care provider or county health department immediately and self-isolate.
 - The Department of Health Indian River County hotline 772-794-7400. M-F 8:00 a.m. – 5:00 p.m. (772) 794-7411
 - **Have Symptoms?** Call Cleveland Clinic Indian River Hospital Nurse Triage Line from 9:00 a.m. – 5:00 p.m. daily. Call 772-226-4846. After a questionnaire and if the individual meets the criteria, they will be given an appointment to go through their drive-thru testing center.
 - Additionally, everyone is encouraged to:
 1. Stay home when you are sick, except to get medical care.
 2. Cover your coughs and sneezes with a tissue, then throw the tissue in the trash.
 3. Wash hands often with soap and water for at least 20 seconds.
 4. Avoid touching eyes, nose, and mouth with unwashed hands.
 5. Clean frequently touched surfaces and objects daily.
- CDC recommends wearing cloth face coverings in public settings where other social distancing measures are difficult to maintain (e.g., grocery stores and pharmacies), **especially** in areas of significant community-based transmission. <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html>

Incident Graphics:

Indian River Cases (April 13, 2020)



Florida cases (April 13, 2020)



USA/World cases (April 13, 2020)



Approved By:
Tad Stone

Title:
Emergency Management Director

Date/Time:
April 13, 2020 3:00 p.m.